This issue of SALIS News introduces a new column called "Spotlight" which will feature descriptions of the varied organizations and information services comprising SALIS. Our first "guest star" is the Henry S. Louchheim Library at Eagleville Hospital and Rehabilitation Center where SALIS treasurer Pat Moretti is Director of Library Services (see p.12 ). These summaries will be analogous to the Open Forum presentations at previous SALIS conferences, and provide an opportunity to see what's behind the information given in the SALIS Directory. Contributions to "Spotlight" and to other columns would be appreciated; send items to Nancy Sutherland, Alcoholism & Drug Abuse Institute, 3937 15th Ave. NE, Seattle, WA 98105.

Also featured in this issue is the agenda from the recent LISA conference, held this fall in Halifax, Nova Scotia. Andy Mitchell, Mary Ann Holtz, and Virginia Rolett were able to attend; an outline of Ginny's presentation appears on p. 10.

NEWS ABOUT SALIS PEOPLE

Mary Ann Holtz has resigned her position with the Do It Now Foundation in Phoenix; she will be keeping in touch with SALIS, and will keep us informed about her new job. Christina A. Dye is now the contact person at Do It Now.

ON LINE FORUM

The Alcohol Information Retrieval System (AIRS) is no longer available from the Control Data Corporation; the Rutgers Center for Alcohol Studies will keep former AIRS users advised as to future plans for the database.

REVIEWS

next issue?

WHAT'S NEW?

D.I.N. Publications presents our new Fall-Winter catalogue -
A World of New Ideas - featuring specialized information services, "Natural High" poster series, and a world of essential information in substance abuse and health. Brand New:
**Elder Health Series**: Focusing on the special physical and emotional problems of aging. Oversized type.

**All About Series**: Innovative primary prevention materials designed for 5th through 8th grades. Illustrated and easy-to-read information on downer drugs, gunk, sniffing, alcohol, marijuana, and speed.

**Drugs and Alcohol: A Handbook for Young People** by Jim Parker

D.I.N.'s best explores actions and effects of drugs and alcohol, problems of abuse, and reasons for drug misuse from the perspective of a youthful audience.

75¢ each, 10/$6, 100/$50, 1000/$375

**Drugs, Alcohol, and Pregnancy** by Christina A. Dye

An important new guide to the dangers and risks of drug use during pregnancy, including recreational drugs, prescription, and over-the-counter medications.

75¢ each, 10/$6, 100/$50, 1000/$375

Call or write for a free catalogue;

D.I.N. PUBLICATIONS
P.O. BOX 5115
PHOENIX, AZ. 85010
(602) 257-0797

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**WHAT'S NEW IN REFERENCE SOURCES**

(submitted by Andrea Mitchell)

The following are offered to give you information on new reference sources in the alcohol field. Where possible, the place to purchase and the price are indicated. The Alcohol Research Group is an academic research center; thus many of the items will reflect a research orientation. There have been a number of new bibliographies, a statistical compendium from NIAAA, a directory not to purchase, and more. A review of the entire volume of Thedora Andrew's new work will appear in the next issue of SALIS News. A reference and where to purchase is included in this issue. I would like this to be an exchange of information and would encourage people to send in notes on tools which they may or may not find useful. This is a special plea to those of you in other countries who can tell us about publications from Germany, France, Australia, England, etc. Another idea would be to send in particular reference or information questions which we are unable to answer in order to possibly assist each other through this medium.

National Institute on Alcohol Abuse and Alcoholism

Availability: U.S. Government Printing Office
Washington, D.C. 20402

Price: $6.50

con't.
This is a very handy reference work for librarians and information specialists in the Substance Abuse field who are constantly being asked questions of a statistical nature. It includes sections on consumption data and the general population, health and the social consequences of alcohol consumption, services provision, utilization, and financing, and finally effectiveness, treatment outcomes, and client status. There is a subject index which is quite substantial and lets you know immediately whether the information you are seeking appears in the volume.


Availability: Ready Reference Press
P.O. Box 5169
Santa Monica, CA 90405

Price: $37.50

BEWARE!!! Before you think about paying this price, let me warn you that this is an exact copy of the National Directory of Drug Abuse and Alcoholism Treatment Programs put out by NIAAA and NIDA IN 1979 and made available through the clearinghouses for FREE. Apparently there are still copies to be obtained from the NCALI so save your money. Ready Reference Press left out only two pages from the original - the preface and the introduction. For the most current editions of this work see the following.

US National Institute on Drug Abuse

Availability: National Clearinghouse for Drug Abuse Information
P.O. Box 416
Kensington, MD 20795

Price: Single copy free

Or:
Superintendent of Documents
Government Printing Office
Washington, D.C. 20402

Price: $5.50

US National Institute on Alcohol Abuse and Alcoholism

Availability: Government Printing Office
Superintendent of Documents
Washington, DC 20402

Price: $6.50

The NIAAA and NIDA apparently decided to do the update of this directory in two separate issues. Like the 1979 revision, information included is (1) name of program, (2) address, (3) phone number and (4) whether the program is either a drug or alcohol unit or both. For the alcohol update there are also individual state directories which apparently (our copy hasn't arrived yet) include additional data on the specific programs. The state volumes may be requested for free from the NCALI. This is for the Alcohol program only.
Chalfant, H. Paul and Brent S. Roper

Social and Behavioral Aspects of Female Alcoholism: An Annotated Bibliography.

Availability: Greenwood Press
83 Post Road West
Westport, CT 06881

Price: $22.50

This bibliography is arranged by broad classification to include sections on
(1) Female Alcoholism: Comparisons, Rates and Patterns; (2) Psychological and
Psychiatric Aspects; (3) Social and Cultural Aspects; (4) Medical and Physical
Concomitants; (5) Death, Suicide and Homicide; (6) Deviant Behavior; (7) Families
of Female Alcoholics; (8) Treatment; and the (9) Alcoholic Spouse. Although the
authors state in the preface that they have collected articles about the social and
behavioral aspects of female alcoholism and that the period covered is from 1970 to
the present with some exceptions, they do not tell us how they searched the literature
to make their selections. Did they do a computer or manual search of Psych Abstracts
or Index Medicus/Medline? What were their criteria for selection? Although it is
mentioned that inclusion in the classification groups was determined by relevance of
the material to the specific sections, I found many that did not fit at all.

As a bibliographic tool, this has some advantages of giving the newcomer to the
subject a starting point, and it is sometimes useful just to check for a particular
reference. However, overall, I think one would do perfectly well to use their Journal
of Studies on Alcohol and spend the $22.50 elsewhere.

Alcohol Awareness Service. Rockville, MD: National Clearinghouse for Alcohol
Information.

Availability: NCALI
P.O. Box 2345
Rockville, MD 20852

Price: Free

This bimonthly publication, now in its third issue, is a much welcomed tool.
According to the introduction, the focus of the material is on "programmatic resources
... and is oriented to the alcohol practitioner." It is very useful to scan and familiarize
oneself with new material arranged by subject groupings such as "Prevention and
Education," "Special Populations and Demographics," "Treatment and Rehabilitation,"
"Accidents, Crime and Violence," "Family Aspects," "Health Insurance," and "Prevalence,
Patterns, and Consequences."

The abstracts of 100 - 160 words are descriptive summaries of books, journal
and newspaper articles, government documents, unpublished research papers, audiovisuals
and enacted state and federal legislation. There is a section entitled "What's New
from NIAAA//NCALI//NCAE," and author/organization and subject indexes. Alcohol
Awareness Service gives information on availability and price - and alerts us to 1980
- 81 materials. Because of the recency of many of the materials offered, it is a useful
acquisition tool as well. Additionally, there is a single sheet on the back of each
issue to request those publications available from NCALI.
Andrews, Theodora

Availability: Libraries Unlimited, Inc.
P.O. Box 263
Littleton, CO 80160

Price: $25.00 U.S.
$30.00 elsewhere

This is an update of a previous work which according to the publishers announcement will include reviews of 741 publications, most of which are reference works and treatises in English. I will go into a more thorough review of this volume in the next issue of SALIS News, when I have received my copy. In general this kind of work or guide to the literature is a useful tool for the librarian/information specialist. Theodora Andrews is Pharmacy, Nursing, and Health Sciences Librarian and Professor of Library Science at Purdue University - and a friend of SALIS.

Heath, Dwight B. and A. M. Cooper
Alcohol Use and World Cultures: A Comprehensive Bibliography of Anthropological Sources (Bibliographic Series No. 15). Toronto: ARF, 1981. 248 p

Availability: ARF
33 Russell Street
Toronto, Ontario 255 MSI

Price: $10.00

This is a definite "purchase" for those of you in academic settings. Coverage is broad in scope concerning the area of beliefs and behaviors with respect to alcoholic beverages and various cultural groups. Time period included is prehistory to mid-1973. Published materials: books, journal articles, book chapters, are the bulk of the citations but where particularly significant in content to this subject, unpublished materials are included. In all there is a total of 1,349 citations listed. A subject index of 30 pages provides easy access to the material and allows for much specificity. An author index and a section on research in progress are also included.

Andrea Mitchell
Librarian
Alcohol Research Group
1816 Scenic Avenue
Berkeley, CA 94709
(415) 642-5208
DEAR SALIS

Dear SALIS,

As mentioned in the last newsletter, the SALIS IV conference dates have been set and plans concerning the business meeting, field visits to the clearinghouses, etc. are underway. What I would like all of you to be thinking about is what substantive issues need to be addressed, discussed, worked on, presented. There were several suggestions from people who sent in the evaluation forms (see SALIS 3 CONFERENCE EVALUATION REVIEW elsewhere in this issue). Please take note of some of these and start to plan a paper or workshop which you would like to give. Remember, this is for your professional development and may in fact assure your coming to the conference. A call for papers, ideas, workshops will be sent out in the first part of November.

Sincerely,

Andrea Mitchell
Chair

CALENDAR

A reminder... the Fourth Annual SALIS Conference is scheduled for April 5-7, 1982 in Silver Springs, MD. This date follows the NCA Conference in Washington DC (April 2-5). Reservations have been made at the Silver Springs Holiday Inn, which will allow for easy METRO access to the clearinghouses in Rockville as well as Washington DC. A one-day trip to the clearinghouses and the Library of Congress is planned.

RESOURCE EXCHANGE

From Sonja Valverius, Head of Library and Documentation Services
Swedish Council for Information on Alcohol and Other Drugs:

DROGMISSBRUK. Dokumentation om narkomanvårdsforskning. (DRUG ABUSE. Research on treatment of drug dependence)

Vol. 2 nos. 1, 2, 3 (1981)

If you would like to receive free copies of the journal please contact The Swedish Council for Information on Alcohol and other Drugs, Library. Box 27302 S-102 54 STOCKHOLM Sweden

.................................
The SALIS conference which was held in Berkeley in March, 1981, was attended by approximately 35 people. The questionnaire upon which this evaluation is based was mailed out to the attendees about a month after the conference. The responses represented here are based on the eighteen questionnaires which were returned.

Regarding the length of the conference, 17% thought it too long, 5% thought it too short, and 66% thought it just right. (Yes, I do have children.) The proposed dates for the 1982 conference were all in the spring with March and April being the favorites.

Suggestions for future conference program development included:

- effects of government cutbacks
- user education programs
- internal computers
- what kinds of services are available from NCALI
- what are some readable resources alcohol libraries and information services available in monopoly states
- problems and solutions
- enlarging the user group
- gathering fugitive literature
- emphasis on substance abuse
- cataloguing of alcohol/drug literature
- organizing of government materials
- promoting of information services
- having a wider range of presentations
- holding the entire meeting in workshop format

The balance between the alcohol and drug fields was mentioned on only one questionnaire.

The following chart shows the percentage of respondents who evaluated each of the workshops. The rating was based on 1: not useful; 2: interesting, not necessarily useful; 3: useful; 4: very useful. Not everyone checked all of the items. This does give the reader an idea, however, how different parts of the conference were received.

<table>
<thead>
<tr>
<th></th>
<th>1 Not Useful</th>
<th>2 Interesting, Not Useful</th>
<th>3 Useful</th>
<th>4 Very Useful</th>
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<tr>
<td>Exhibits</td>
<td>17%</td>
<td>39%</td>
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<tr>
<td>Films</td>
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<td>22%</td>
<td>16%</td>
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<tr>
<td>Open forum</td>
<td>5%</td>
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<td>11%</td>
<td>50%</td>
<td>16%</td>
<td></td>
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<tr>
<td>Reference sources</td>
<td>33%</td>
<td>33%</td>
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The last item for evaluation was the manner in which the business meeting should be conducted. Most felt that the items on the business agenda should be sent out ahead of the conference so that they could be evaluated or discussed and some reasoned opinion formed. One suggestion was that the officers should submit reports on current projects and future plans with the business agenda. Other respondents stressed having the business meeting first on the conference agenda (or at least early) and making attendance mandatory so that the membership would participate and know what's going on.

To those of you who returned the questionnaires, thank you. Your thoughtful comments and suggestions are welcomed as lines of thought for future conferences.

Judith Lubina
Library Assistant
Alcohol Research Group
LIBRARIANS AND INFORMATION SPECIALISTS IN ADDICTIONS

MEETING AGENDA

September 23 - 25
1981

Halifax, Nova Scotia, Canada

Tuesday, Sept. 22

Arrival date and check in at The Lord Nelson Hotel

4 - 7 pm
Welcome desk in lobby of hotel: pick up agenda, meeting room information, general information about the city and the province.

7:00 pm
Business meeting for LISA officers

Wednesday, Sept. 23

MMS Belleisle Salon, Mezzanine Level, Lord Nelson Hotel

9:00 am
Registration

9:30
Welcoming remarks and introductions
Eleanor Cardoza, N.S. Commission on Drug Dependence

10:00
LISA/National Planning Committee Joint Project:
Addictions Training Resources in Canada. Background tasks and responsibilities of each group and the future of the project.
Claude Roy, Training Consultant, Health & Welfare and LISA committee members.

10:30
Resource Centres for AADAC Field Offices: Producing a Resource File Subject Heading Scheme for Use by Untrained Personnel in Field Offices.
Betty Groves, Alberta Alcoholism and Drug Abuse Commission

10:45
BREAK

11:00
Library Operating Statistics as a Management Tool
Barb MacKenzie, N.S. Power Corporation Library

12:00
LUNCH

2:00
Library Promotion Strategies: How to Get Staff and Others to Use Your Services.
Susan Whittick, Saskatchewan Alcoholism Commission

2:30
Program on Promotion Services
Carmen Garcia Linan, Centros De Integracion Juvenil, Mexico

2:45
Roundtable discussion of Library PR Strategies - Positive and Negative Results

3:00
BREAK
Short Presentations on Specific Organizations

Health Science Library, Eastern Maine Medical Center
Margene Fennell, Clinical Alcohol Librarian

Information Resources Unit, Health Promotion Director
Kathryn Sullivan, Director

Resource Centre, Alcoholism Foundation of Manitoba
Norma Huggins, Librarian

Do It Now Foundation
Mary Ann Holtz, Librarian

Thurs. Sept 24

9:00 Business Meeting

Adoption of Minutes of Last Meeting
Treasurer's Report
Membership Report
Directory and Union List of Serials
GAMUT

Other Business

10:00 Discussion of LISA’s future in the Canadian Addiction Foundation and possibility of joining Canadian Health Libraries Association

Presentations by:
Ann Nevill, President, CHLA
Ed Fitzpatrick, representing CAF

10:30 Update on the activities and future plans of SALIS, Substance Abuse Librarians and Information Specialists
Andrea Mitchell, Social Research Group Library, Berkeley, CA

10:45 BREAK

** 11:00 (see outline below) Workshop

Interviewing skills for the librarian/information specialist: How to determine what your library patron really wants.

Virginia Rollett, Project Cork, Dartmouth Medical School, Hanover, N.H.

12:00 LUNCH

2:00 Alberta Alcoholism and Drug Abuse Commission Library participation in a large library network - OCLC.

Betty Groves, Librarian, AADAC

2:30 Federal work with DOBIS and its impact on Provincial government libraries

Betty Garland, Librarian, Health Services and Promotion Directorate
2:45
BREAK

3:00
Roundtable discussion of standardized classification and subject heading system for addictions libraries. A project for LISA?
Betty Garland, facilitator

7 - 9 pm
Displays and Audio-Visual Screenings
The Salon will open from 7 to 9 for those who wish to examine the print material displayed and view A/V material.
PLEASE BRING ALONG ANY MATERIAL WHICH YOU WOULD LIKE TO SHARE. 35mm FILM PROJECTOR, 3/4 inch VIDEO-CASSETTE PLAYER AND SLIDE-SOUND PROJECTOR WILL BE AVAILABLE.

Fri. Sept. 25
N. S. Provincial Library, Conference Room 5250 Spring Garden Road, Halifax, N.S.

9:15
Meet in lobby of Lord Nelson Hotel

9:30
University of Toronto Library Automation Systems (UTLAS) demonstration
Bertha Higgins, Coordinator, Technical Services
Nova Scotia Provincial Library

11:00
Closing
Plans for 1982 meeting
Election of Officers

INTERVIEWING SKILLS FOR THE LIBRARIAN/INFORMATION SPECIALIST
Virginia Vladimir Rolett
LISA MEETING, September 24, 1981
Halifax, Nova Scotia

The Librarian/Information Specialist as an Interrogator: ¹
How do you say "Hello"?
Be lively and cheerful.
Be Open.
Explain frankly your needs and motives.
Be Optimistic That Your Source Can Help You.
Any suggestion of pessimism will make it easier for your source to agree that he cannot help you!
Be Humble and Courteous.
You have chosen your source as an expert. Be cautious not to be too demanding.
Be Complimentary.
Don't be afraid to tell someone you respect their expertise.
Be Willing to Talk About Other Things.
Don't allow the entire conversation to be consumed by the information you need.
A new publication issued by a colleague, or news of a meeting:
Send a Thank-You Note.
Do Use a List, But Be Careful.
Don't allow your source to feel restricted to terms you may have used.
The most valuable information often comes unexpectedly.
Be Persistent and Patient.
So long as you have a lead you're on the road to finding the answer.

The Librarian/Information Specialist as a Respondent:
Process of Negotiating Reference Questions.
"One person tries to describe for another person, not something he
knows but rather something he does not know."
Acceptance of Librarian/Information Specialist as a Colleague.
Self-confidence, empathy, subject knowledge, knowledge of the
collection and its files, and knowledge about the library's
regular clients and their concerns.
Steps in the Question-Negotiation Process.
1. Determine the limits and structure of the subject.
2. Subtly find out the client's motivation and objective.
3. Consider personal background of the client - his status in
the organization, ? first visit to the information service,
his level of knowledge about the area of his query.
Development of a Search Strategy.
Translation of the language of the inquiry into the language of
the files in the collection.
Selection of Materials for Answers.
Choose format in which answer will be presented to client.
Evaluative judgments inevitable in the selection of materials.

1. Adapted from Washington Researchers. Special Report: The Art of
Obtaining Information. Washington, DC: Washington Researchers,
no date ?1980.

2. Taylor RS: Question-negotiation and information seeking in
Libraries. In Katz R; Tarr A. Reference and Information Services:

REFERENCES

Katz WA. Introduction to Reference Work. Volume I: Basic

McFadyen D. The psychology of inquiry: reference service and the
concept of information experience. In Katz R; Tarr A. Reference
and Information Services: A Reader. Metuchen, NJ: Scarecrow

Taylor RS. Question-negotiation and information seeking in
Libraries. In Katz R; Tarr A. Reference and Information Services:

Information. Washington, DC: Washington Researchers, no date

Complete text will be published with the conference proceedings
published in GAMUT
Eagleville Hospital and Rehabilitation Center is a private, non-profit, non-sectarian, JCAH accredited hospital for the treatment of drug and alcohol dependence in men and women.

Located on a 75 acre campus in suburban Philadelphia, Eagleville was founded as a tuberculosis sanatorium in 1909. In 1966 it became a center for treatment, training and research in the field of alcoholism. In 1968, Eagleville broadened its mandate to include care and treatment of drug-dependent persons, becoming a pioneer in the generic approach to addiction treatment.

Eagleville functions as a drug-free therapeutic community and operates an inpatient program with 126 available beds. An interdisciplinary team of physicians, psychiatrists, psychologists, social workers, nurses and recovered alcoholics and addicts provide treatment in individual and group therapy, family therapy, recreational and vocational therapy, remedial education, and general medical and dental care.

On completion of the inpatient, the resident may continue therapy through the Candidate Program, a second step, residential, therapy/work program. Candidates attend therapy sessions, participate in therapeutic recreation, and work at salaried, half-time jobs at the Hospital. Following treatment at Eagleville, the resident may enter Eagleville's men's or women's aftercare/reentry facility in the nearby Norristown community.

Eagleville operates two outpatient clinics in Montgomery County: Mid-Montgomery Community Clinic in Norristown and Eastern Montgomery County Community Clinic in Abington. Eagleville's programs for special populations include Family House, a residential program for alcoholic women and their young children, and Montgomery County Community Day School, a therapeutic community and accredited high school for troubled youths.
Community Education and Prevention Services provide early intervention and parent training in several local school districts and places trained counselors in area junior and senior high schools. The Criminal Justice Unit helps addicted off make arrangements for treatment at Eagleville as part of probation and parole plans. Eagleville carries on a number of research projects in the drug and alcohol fields. Members of the staff contribute to the literature through conference presentations and professional publications and journals. Eagleville is also a major training center for professionals in the field, with programs conducted both on campus and throughout Pennsylvania and surrounding states.

In 1980, Eagleville Hospital and Rehabilitation Center added a new chapter to history with the formal dedication of three new buildings, which comprise living quarters for patients, office space for staff, and a complete recreational facility. In tandem with this building project, Eagleville also launched a special Women’s Treatment Unit, designed to meet the specific needs of women substance abusers. This women’s treatment program enlarges the capacity for the treatment of women to a 34-bed unit.

LIBRARY COLLECTION AND SERVICES

The Henry S. Louchheim Library was established in March of 1971, with a specific focus in the fields of alcoholism and drug dependence. In the past ten years, the Library collection has grown from the original few donated books to a collection of over 3000 volumes, 250 journal subscriptions, and an audio cassette collection of over 700 titles.

Although the primary focus of the Library is alcoholism and drug dependence, the collection encompasses all of the interdisciplin ary fields related to our programs – psychiatry, psychology, social work, psychotherapy, family therapy, recreational and vocational therapy, remedial education, medical, nursing and dental care. In addition, material is available on management, hospital administration, and evaluation. Special collections include History and Philosophy of Community Living; Career Development; and Assertiveness Training.

The Library subscribes to AIRS (Alcohol Information and Retrieval System), an on-line alcoholism system developed by the Center for Alcohol Studies, Rutgers University.
The Library is a member of two local and one national consortia. CHI (Consortium for Health Information and Library Services) is a regional library consortium composed of 20 hospital/agency libraries and 4 college libraries in the Chester, Delaware and Montgomery County areas. DEVIC (Delaware Valley Information Consortium) is composed of 31 libraries in the five county area. SALIS (Substance Abuse Librarians and Information Specialists) is a national level consort with over 50 members working in the alcoholism and drug dependence fields.

The Library is located on the fourth floor of the Louchheim Building and is open to the public for reference Monday - Friday, from 8:30 AM to 4:30 PM. A photocopy machine is available at 5 cents per page. The Library participates in the Mid-East Regional Medical Library Service network.

Staff

Patricia C. Moretti—Director of Library Services
Harold Selix—Assistant Director of Library Services
Jane Peltier—Library Technical Assistant

7/81